The Tennessee Municipal League recently elected its 2019-2020 board of directors during its annual meeting held in Memphis. McKenzie Mayor Jill Holland was elected president.

As president of the League, Holland plans to focus on what it does as it determines and proposes legislation that is needed both now and into the future. She also plays a major role in the League’s legislative priorities, which represents municipalities with regard to legislation and federal administration.

"TML has been very instrumental in supporting legislation that is impacting cities of all sizes. Large and small councils are looking for similar solutions to their current issues," said Holland. "As president, I will work hard to accomplish the League’s goals and legislative priorities."

Other new leadership positions include three first vice presidents: Mike Werner, Somerville; Mike French, and; Ken Moore, mayor of Franklin; and Bobby King, mayor of Henderson. The two immediate past presidents traditionally rotate in to serve as president.

Holland was also elected to the TML board, which includes past TML presidents, mayors of TML member cities, eight district directors, and eight-at-large directors.

The eight district directors, representing their section of the state, were appointed for a one-year term by the entire membership. These directors are: John Alexander, Somerville mayor; Vancer Coleman, Madison mayor; Doris Hensley, Erwin mayor; Avery Johnson, Cleveland mayor; Keith McDonald, Bartlett mayor; Christina Martin, Columbus mayor; Lance Nolens, Manchester mayor; and Mary Ann Short, Dickson mayor.

The board of directors, representing their municipalities, were nominated and elected during district caucuses.

They are: District 1: Todd Smith, Greeneville city manager; District 2: Tony Cox, Morristown city manager; District 3: Kate Landon, Carter County mayor; District 4: J.H. Graham, Crossville councilman; District 5: Jim Light, Springfield city manager; District 6: Tom Tyler, Weakley County mayor; District 7: Mike French, McKenzie Mayor; District 8: Mike Starnes, Somerville alderman; and District 9: Steve Smoker, Milton mayor.

The eight-at-large directors were nominated by a five-member nominating committee composed of municipal officials statewide. They were then elected for a one-year term by a majority vote of the entire membership.

These directors are: Jimmy Alexander, Nolensville mayor; Vance Coleman, Madison mayor; Doris Hensley, Erwin mayor; Avery Johnson, Cleveland mayor; Keith McDonald, Bartlett mayor; Christina Martin, Columbus city manager; Lance Nolens, Manchester mayor; and Mary Ann Short, Dickson city manager.

The chairman of the Tennessee Municipal League Board of Directors is appointed from among the directors of municipalities, to serve a five-year term.

The TML board of directors meets twice a year, the first day of school, share lunch with male role models and influences. The second, a free Thanksgiving meal for those in need during the holiday that is enjoyed by Marcell Carter who had discovered Gertrude Jones was living without air conditioning in her home and had been living without it for a year. Carter contacted Dodd about the problem and half-an-hour later received a call back from Dodd informing her that a new air conditioning unit would be installed in the woman’s home free of charge. Carter described Dodd as a “lifesaver” for his grandmother. A representative from an affiliate organization is also voting board member. Eric Stuckey, Franklin city administrator and president of the Tennessee City Management Association.

The awards are named for Dyersburg’s mayor and Longtime Jackson council member Johnny Dodd, who was awarded the second annual Bob Kirk Local Government Leadership Award by the group. Dodd was elected to the TML board of directors at their 80th Annual Conference in Memphis.

The Bob Kirk Local Government Leadership Award is presented to an individual who has been a community, alderman, or commissioner who has always put the term of service to their municipality and has shown himself/herself to be an outstanding public servant to both their community and the state.

The award is named for Dyersburg City Alderman and TML Past President Bob Kirk who served his community for nearly 51 years as an elected official with great esteem and compassion.

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COLUMBUS: The city of Columbus is one of a handful of communities around the country to be selected for a Brownfield Assessment Grant from the Environmental Protection Agency. The EPA awarded $300,000 for the redevelopment of unsewered portions of properties that could contain hazardous materials. About $165,000 of the grant will be used to remove hazardous substances from the property and the rest of the funds will be used for petroleum. Properties to be assessed include the historic A.J. Morton Fire Station, a former garage and former dry cleaner site downtown, and a site across town that occurs in two phases: first assessing each property and secondly developing cleanup plans.

FRANKLIN: Mitsubishi Motors North America announced it will move its North American headquarters from Franklin (from Cypress, Calif., close to Los Angeles) to a larger facility, bringing approximately 200 jobs to the area. The relocation will begin in August and be complete by the end of 2019. All departments will be relocating, including sales, marketing, IT, human resources, communications, parts and services, product planning, dealership, finance, and legal. Initially, Mitsubishi Motors North America will operate to temporary office in Franklin. Because the company is working with commercial real estate firm Jones Lang LaSalle to identify permanent offices. The move is part of an ongoing plan to reinvent every aspect of Mitsubishi Motors in the U.S., from corporate leadership to distribution networks, and eventually to a customer experience in a customer’s relationship. It will also reflect the company's commitment to future growth and innovation. The company also plans to establish Franklin’s 10th U.S. facility. Mitsubishi Motors North America closer to its sister company in the country, its North American headquarters in Franklin, Tenn.

GASTLAIN: The city of Gastlin has its new $2.5 million fire station on Carruthers Avenue. Meadow View and Nicola Lane. The approx- imately 10,000-sq.-ft. facility, which is a two-story, 14,000-sq.-ft. building in the city’s downtown, will allow five firefighters and one lieutenant to operate the station and provide for 24/7 protection. The city will also reportedly buy new trucks and equipment.

HENDSORSVILLE: Xerian HealthCare, LLC, will invest $20 million and create 200 jobs in Hendersonville as part of an expansion to its facility. Headquartered in Hendersonville, Xerian HealthCare is an industry leader and provider of comprehensive revenue cycle solutions for private physicians and other healthcare providers. Founded in 2004, Xerian HealthCare’s healthcare employment more than 700 professionals in Tennessee. The company now employs more than 1,600. Among its many services, the company provides services to doctors, teaching hospitals, urban medical centers, critical care children’s hospit- als and large physician groups.

The company’s solutions are customized and built around the specific needs of each client.

JACKSON: Lafayette-based Lightning Source, LLC, will establish its fifth U.S. facility in Jackson, investing $22 million and creating 150 new jobs in the next three years. A part of Ingram Content Group, the company provides a comprehensive print and distribution services for the publishing industry. It offers publishers the ability to print in bulk and ship to customers across a worldwide network. The company is expanding its presence in Jackson to include new print-on-demand operations. Lightning Source’s fifth Jackson facility will work in partnership with the existing distribution center run by Ingram Publisher Services, also a part of Ingram Content Group.

KINGSPORT: The city of Kingsport hosted the 18th Annual Marine Advanced Education Interna- tional RIO Convention bringing participants from as far away as Hong Kong to the Kingsport Aquatic Center and Meadowview Convention Center. The event brought more than 1,700 younger students comparing their development in the trends and developments in aquatic robotics. Kingsport is the site of the Marine Technology Society’s Foundation in Partnership with the Ocean Engineering Institute within the Kingsport, the underwater robotics that the students explore, four coastal cities and ocean environment, so the students get a real-world view. The event brought more than $50 million to the region.

KINGSPORT: The city of Kingsport has allowed a unique opportunity to determine how underwater robots can be and are being used in inland waterways and freshwater environments, such as Boone Lake, Boone Dam, and the South Fork Holston River. The competition requires students from the kit to take part in a workshop to apply math, electronics, computerizing, and physics skills from the classroom toward solving problems based on real-world work scenarios. Students also design, build, and program underwater robots to compete in specified, simulated real-world missions.

KINGSPORT: The city of Kingsport has com- pleted the first phase of construction on the new Kingsport Aquatic Center. The aquatic center facility will improve and upgrade existing in-town facilities in the city. It will also include a new public pool, a 25-meter pool, and seating for over 300 guests. The facility’s grand opening will also kick off a capital campaign. The city of Kingsport will begin in August and is expected to be complete by the end of 2019.

LAPEYVE: Sweetwater’s Engleman Park has completed the latest round of renovations at the aquatic facility and is expected to generate $2 million in additional revenue for the city in the next two years. The $3.5 million project includes a 20,000-square-foot expansion, a building to house two sports courts, an additional exterior pool, and a new building for the facility. The facility’s grand opening will also include a capital campaign. The facility will be open to the public and will host various events.

TULLAHOMA: Haralson Animal Hospital has realized a long-term dream by opening a new 5,000-square-foot facility for the Animal Shelter. City officials and animal enthusiasts have been waiting for the new facility to open. The new facility includes a 20,000-square-foot expansion, a building to house two sports courts, and a new building for the facility. The facility’s grand opening will also include a capital campaign. The facility will be open to the public and will host various events.

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Over the course of the past year, the city of Goodlettsville has worked tirelessly to improve customer service delivery, save cost to taxpayers, and create a more efficient government that enhances city services and the quality of life for residents.

The Tennessee City Management Association (TCMA) has recognized the city of Goodlettsville with its 2019 Award for Municipal Excellence in Customer Service. The city was presented with the award at the 50th Annual Conference of the Tennessee Municipal League held at the Memphis Convention Center.

The award is presented annually for the successful development and implementation of customer service programs and service delivery initiatives that enhance the efficiency and effectiveness of local government.

The city analyzed each of its nine city departments to determine how one could improve customer service and what improvements could be made. The city identified six departments with known customer service functions and members of the public with whom the city needed to communicate with their needs being met in a timely and efficient manner possible.

This customer service improvement project included each department, eliminated unnecessary steps in the request process, and allowed work requests to be made by customers in a quick, efficient manner possible.

An existing city employee was given the idea of creating a portal manager to oversee all customer service functions and members of the public. This position was created as two departments with known customer service and interpersonal skills were selected to be part of the customer service center along with staff members of the administration department.

The customer service center was located at city hall along with all workstations were equipped with the most recent software used in daily city business, the Customer Request Management (CRM) software program, the most recent phone system, phone recording systems, and educated new employees.

The city employed upgraded Customer Request Management (CRM) software in order to track and request work, as well as, customer contact and visits in regards to needs and requests. A customer-friendly telephone system was also implemented.

It further allows for better direct communication with specific neighborhoods when the need arises.

The award is presented annually for the most creative and effective approach in expanding its tax base to create a tourism function that brought visitors to the city by means of sports tourism, corporate tourism, music city tourism, hospitality site tourism and everyone travels.

The result was the creation of the Goodlettsville Visitors and Tourism Department, which is the equivalent of a portion of the local hotel motel tax.

The city then created a new department, which has seen hotel occupancy increase by more than 35 percent with similar increase in lodging tax collections. The department has also brought new visitors to Goodlettsville to take advantage of the city’s many amenities.

MAYOR FROM Page 1

 Numerous new businesses have opened in recent months. The city has become a bustling city center on the state’s busiest roadway. The gathering point for residents to stop for a breather – a welcome growth is also bringing visitors to Erwin, which has become a focal point for natural beauty and small town charm.

The city has seen new buildings, turning a former elementary school into a condo complex and a renovated warehouse into a multi-use facility.

However, the progress doesn’t mean Erwin has forgotten its roots, its history. The town takes pride in digging back into its history as part of the story of the Erwin Nine.

Collier’s Town Administrator James Leewellen, Vice Mayor Maureen Fraser, Alderman John E. Stamps, Mayor Stan E.Joyner, Sani- ter Manager Allison Baker, and Customer Service Manager Tracie Matthews.

Erwin’s Hensley named 2019 TML Mayor of the Year

The Tennessee Chapter Amer- ican Public Works Association awarded one of Collier’s public works employees its 2019 Murphy Snoderly Award.

City employee Mr. Lewis performs his duties with a smile on his face, ready to help out his fellow employees with anything they might need. Fox said: “I think our employee of the month awards and has received frequent comments about Mr. Lewis’s service. He has rarely missed a day of work. His performance and service ethics are an example for his fellow employees to follow.”

Erwin’s Hensley named 2019 TML Mayor of the Year

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Erwin’s Hensley named 2019 TML Mayor of the Year

TML President and Frankl City Administrator Ervin Stickley, far left, presents the TCMA Award for Excellence in Municipal Government to, left to right, Goodlettsville’s City Manager Tim Ellis, Mayor Jeff G. Duncan, Assistant City Manager Julie High, Assistant to the City Manager Allison Baker, and Customer Service Manager Tracie Matthews.

The mission of the program is to represent the interests of Goodlettsville’s neighborhoods in development and implementa- tion of governmental policies that affect the quality of life for residents. The program works to develop pride in the city and individual neighborhoods through branding with presence, email newsletters, and promotions.

Goodlettsville also sought to expand its municipal tax base with its 2019 Award for Municipal Excellence in Customer Service.

After more than a year of research, the city decided the most advantageous and creative approach in expanding its tax base was to create a tourism function that brought visitors to the city by means of sports tourism, corporate tourism, music city tourism, hospitality site tourism and everyone travels.

The city then created a new department, which has seen hotel occupancy increase by more than 35 percent with similar increase in lodging tax collections. The department has also brought new visitors to Goodlettsville to take advantage of the city’s many amenities.

For more information about the Murphy Snoderly Award – working people – are eligible for the Murphy Snoderly Award.

Erwin’s Hensley named 2019 TML Mayor of the Year

The city is also home to the new United County Memorial Hospital, a 48,000-square-foot facility with all the latest diagnostic equipment, a 24 emergency department, helipad, large trauma center, and departments with respiratory and cardiology services.

In 2018, the city became home to a new facility owned by UK- based kayaker manufacturer, who moved their facility from Ash- ton to Erwin. The city gave the facility a new name and a new reputation as an outdoorsman’s paradise.

The city has been integral in the planning of and continues to work in transforming the city into a development-ready tract. The city has seen under Hensley’s leadership, a vibrant, merchant-filled place of business, a helipad, large trauma facility with the latest diagnostic equipment, a 24 emergency department, helipad, large trauma center, and departments with respiratory and cardiology services.

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Bill Bradham, accreditation manage- Bill Bradham
tor with the Knoxville Police De- has received a 30-year pin from the Collie-
partment, has received a 30 year COLLIERVILLE BOARD OF MAYOR AND ALDERMEN pin for serving the city. Bradham began his career with Collerville as a police officer with CPD in 1988 and became a dispatcher and then a police officer before returning to the Memphis Police Depart-
ment’s Regional Basic Police Acad-
emy in 1991, he became an officer with CPD. He later also served as a lead dispatcher and communica-
tions supervisor and moved into his current civilian role in 2016. He is an assessor for the Law Enfore-
cement Agency Coalition of Tenne-
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of Chiefs of Police.

Anne Dunham has been named the media and communica-
tions manager for the city of Clarksville. A native of Cowan, Tenn., Dunham holds a bachelor’s degree in journalism and a master’s degree in public relations from Kent State University. She be-
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Avery Johnson, a member of the Tennessee Advisory Commission on Intergovernmental Relations (TACIR) by Gov. Bill Lee, Cort is one of the five private citizen members on the 25

In an emotional statement, Dunham’s seat. He

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tor of communication.
No loan is too large or too small. During most of the time the steel girder generators could purchase dry goods, groceries, agricultural products, get a haircut and much more. The "plowing power" on the façade was a favorite place for people.

The Tennessee Historical Commission has announced that eight properties across the state have been added to the National Register of Historic Places.

The new properties include a residence, general store, bank, former hospital, and additions to the community's center for tourism.

Once a center of local business and community life, the T.B. Sutton General Store in Granville is now the centerpiece of the community’s burgeoning tourism industry.

Today, the store is the center of a thriving heritage tourism industry in Granville.

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Once a center of local business and community life, the T.B. Sutton General Store in Granville is now the centerpiece of the community’s burgeoning tourism industry.

Today, the store is the center of a thriving heritage tourism industry in Granville.

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TML Annual Conference June 22-25 in Memphis


Paris Councilman and TML Past President Sam Tharpe, left, and Jackson Councilman Johnny Dodd.

L-R: Morristown Councilman and TML Past President Tommy Pedigo, Morristown Vice Mayor and TML Past President Kay Senter, and Crossville Councilman and TML District 4 Director J.H. Graham.

L-R: Henderson Mayor and TML Director At-Large Bobby King, Medina Mayor and TML Director At-Large Vancie Coleman, Bolivar Mayor Julian McTizic, and Bolivar Councilman Melvin Golden.

Memphis Audit Manager and CMFO Catrina McCollum, left, and Memphis Payroll Supervisor and CMFO Julianne Bowen-Mabry.

L-R: Germantown Alderman Scott Sanders, East Ridge City Manager Chris Dorsey, and Millington Alderwoman Bethany Huffman.

Amy McKeown, director of service delivery with VC3, left, talks with Cooperstown Mayor Glen Guyor as part of one of the Tech Sessions hosted by VC3 at the conference. The informal 20-minute sessions covered topics ranging from cybersecurity to online engagement with citizens and managing IT needs.

Mt. Pleasant Finance Director Loretta Garner, left, and Account/Grant Coordinator Kelly Gidom.
7-TENNESSEE TOWN & CITY/JULY 22, 2019

TML Annual Conference June 22-25 in Memphis

Memphis Mayor Jim Strickland welcomes TML 80th Annual Conference attendees to the Bluff City at the conference’s opening general session.

Top: Union City Mayor Pro-Tem Randy Barnes, left, and Mayor Terry Hailey, right.


L-R: Bridget Jones, TNECD project consultant; Franklin Mayor and TML Third Vice President Dr. Ken Moore; and McKenzie Mayor and TML First Vice President Jill Holland.

Shelbyville City Recorder Lisa Smith, left, and City Manager Shanna Boyette.

East Ridge Mayor Brian Williams, left, and Councilmember Mike Chauncey.

Memphis Mayor Jim Strickland welcomes TML 80th Annual Conference attendees to the Bluff City at the conference’s opening general session.

Ripley Alderwoman Nyrita Alston, left, and Hanning Alderwoman Barbara Mann.

Halls Alderman Dale McCaslin, left, and Mayor Eugene Pugh.
TML Annual Conference June 22-25 in Memphis

Top: Waynesboro City Manager John Hickman and Mayor Jeff Howell.


L-R: Dyersburg Alderman Willie Cole, Mayor and TML Past President John Holden, and Alderman James Baltimore.

L-R: Lawrenceburg Finance Director Linda Adair, left, and husband Joey Adair.

Right: Columbia Assistant City Manager and Finance Director Thad Jablonski, left, and Lawrenceburg Mayor Blake Lay.

Below: L-R: Columbia Fire Chief Ty Cobb, Ripley Fire Chief Tracey Worlds, and Columbia Firefighter and AEMT Jose Perul Jr.

UT-MTAS Municipal Management Consultant Dana Deem, left, and McKenzie City Clerk and Recorder Jennifer Waldrop.

Lafayette Mayor and District 5 Director Richard Driver, left, and Brownsville Mayor William Rawls.
TML Annual Conference June 22-25 in Memphis

Collegedale Mayor Katie Lamb, left, and City Commissioner Debbie Baker.

Harriman City Councilman Buddy Holley, left, and his wife Mary.

Above: Portland City Recorder/CMFO Doug Yoeckel, left, and Mayor Mike Callis.

Right: L-R: Rockwood City Building Inspector Harold Ishman, Public Entity Partners East Tennessee Member Services Representative Wayne Anderson, and Rockwood Municipal Administrator and City Recorder Becky Ruppe at the city of Rockwood's City Hall booth.

Photos By Kate Coil

Partner with us for greater control

Over Day-to-day Operations

- On-site, licensed operators
- High-skilled professionals experienced in finding solutions
- Reduced liability resulting from diligent safety practices
- Guaranteed regulatory compliance

Terry Merritt
Director of Marketing/ Business Development
573-880-1706
tmerritt@alliancewater.com

AllianceWater.com
COMMUNITY DEVELOPMENT DIRECTOR

The city of Southaven is currently accepting applications for the position of Community Development Director. This position reports to the Executive Director of Economic Development. The position focuses on the administration and implementation of the city’s economic development programs. This position is responsible for the on-going development, implementation, and evaluation of the strategic goals and objectives of the Southaven Economic Development Department.

The ideal candidate will possess a bachelor’s degree in business administration, public administration, economic development, or a closely related field. At least five years of experience in an administrative capacity. The candidate should have strong knowledge of economic development best practices, as well as, familiarity with grant writing, public relations, and public relations. The candidate should have a strong understanding of economic development principles and best practices.

The starting salary range is $64,625 - $70,583 per year. This position is Exempt. Benefits include: health, dental, vision, life/AD&D, 401(k) with company match, 12.5 percent increase upon graduation. A 7.5 percent increase is provided on your anniversary date. A 10 percent year over year increase is provided as well. The position is located at 134 North Main Street, Southaven, MS 38671.

The City of Southaven is an equal opportunity employer and does not discriminate against any employee or applicant for employment because of race, color, religion, sex, age, national origin, disability, sexual orientation, or any other protected status.

A full job description and application can be found at: www.southaven.gov/hr/jobs. Applications must be submitted online at www.southaven.gov/hr/jobs. For more information, please contact人事: personnel@cityofsouthavenms.gov.

POLICE OFFICER

The City of Southaven is currently accepting applications for Police Officers. The ideal candidate will possess a bachelor’s degree in Criminal Justice or related field. The ideal candidate will have at least two years of related experience or a Bachelor’s degree in Criminal Justice with at least one year of related experience. The City of Southaven is looking for applicants with a strong desire to serve their community.

The starting salary range is $50,500 - $55,900. This position is non-exempt. Benefits include: health, dental, vision, life/AD&D, 401(k) with company match, 12.5 percent increase upon graduation. A 10 percent year over year increase is provided as well. The position is located at 134 North Main Street, Southaven, MS 38671.

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National Briefs

Despite the longest economic expansion in U.S. history, concern about income inequality is high. Half of all Americans say the only way to improve their financial standing is by earning higher incomes, according to a new report by Pew Research Center. This view is shared by 81% of those who say they are struggling financially and 75% of those who say their finances are good or better. Among those who say they are struggling financially, 84% say the economy will get better in the next year, compared to 73% of those who say their finances are good or better. The researchers also note that the economy is polarizing. Those who say they are struggling financially are 33 percentage points more likely to say the economy will get better in the next year, compared to those who say their finances are good or better.

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Tennessee Municipal League Board for 2019/2020

President

Jill Holland
Mayor
McKenzie

Max Warman
Mayor
Gatlinburg

Ken Moore
Mayor
Franklin

Bobby King
Mayor
Henderson

Vice Presidents

District Directors

District 1
Todd Smith
City Manager
Greeneville

District 2
Tony Cox
City Administrator
Morristown

District 3
Katie Lamb
Mayor
Collegedale

District 4
J. H. Graham
City Councilman
Crossville

District 5
Gina Holt
City Manager
Springfield

District 6
John Hickman
City Manager
Waynesboro

District 7
Mike French
Alderman
Somerville

District 8
Terry Jones
Mayor
Millington

At-Large Directors

Jimmy Alexander
Mayor
Nolensville

Vance Coleman
Mayor
Medina

Doris Hensley
Mayor
Erwin

Avery Johnson
Vice Mayor
Cleveland

Christa Martin
Vice Mayor
Columbia

Keith McDonald
Mayor
Bartlett

Lonnie Norman
Mayor
Manchester

Mary Anit Tremblay
Vice Mayor
Three Way

Past Presidents

Tommy Pedigo
City Council
Monticello
(2009)

Sam Tharp
Commissioner
Paris
(2010)

Kay Senter
Vice Mayor
Morristown
(2011)

Dale Kelley
Mayor
Huntingdon
(2013)

John Holden
Mayor
Dyersburg
(2016)

Bo Parkinson
Vice Mayor
Athens
(2017)

Wallace Cartwright
Mayor
Shelbyville
(2018)

Metropolitan Mayors

Andy Berke
Mayor
Chattanooga

David Briley
Mayor
Metro Nashville

Madeline Rogero
Mayor
Knoxville

Jim Strickland
Mayor
Memphis

Wade Mornell
President/CEO
TMBF

Curis Hayes
PE Partners Chairman
TML Past President
Livingston Mayor
(2015)

TCMA

Eric Studley
City Administrator
Franklin